



**West Midlands Ambulance Service, supported  
by the College of Paramedics presents**

# **2nd National Ambulance Service**

## **Patient Safety Conference**

# **Programme**

**Wednesday 11th September**

**Villa Park Conference Centre, Birmingham**



## WELCOME



After the success of last year's conference it gives me great pleasure to welcome you all to the 2nd National Ambulance Service Patient Safety Conference hosted by West Midlands Ambulance Service NHS Trust in partnership with the College of Paramedics.

This conference is aimed at addressing some of the learning points identified from within

ambulance services and from external reports such as the final Robert Francis report into Mid Staffordshire NHS Foundation Trust and Professor Don Berwick's subsequent NHS Review.

Often in difficult and challenging circumstances ambulance services throughout the country successfully provide high quality services and care for their patients.

Whilst we appreciate the reality of providing pre-hospital care comes with inherent risks the safety of patients must always remain everyone's highest priority.

I hope that today's various workshops and seminars provide you with inspiration to continue to improve the way ambulance services deliver care and treatment to patients.

I would like to thank all those that have supported the event, in particular the specialists / experts that have volunteered their time and knowledge and hope you enjoy the day.

**Dr Anthony C. Marsh SBStJ DSci (Hon) MBA MSc FASI**  
**Chief Executive Officer**  
**West Midlands Ambulance Service NHS Foundation Trust**  
**Chairman – Association of Ambulance Chief Executives**

*'Patient safety should be the ever-present concern of every person working in or affecting NHS-funded care. The quality of patient care should come before all other considerations in the leadership and conduct of the NHS, and patient safety is the keystone dimension of quality.'*  
Berwick (2013)

## KEY EVENT INFORMATION

The event has been designed to provide you with a varied choice of activities so you can attend whichever breakout session best suits your needs. There is limited capacity in some rooms, and as such seating will be offered on a 'first come – first served' basis.

The event programme centres around the Holte Suite, where morning and afternoon speakers will present. Lunch will also be provided in the Holte suite.

There are morning and afternoon breakout sessions where the choice really begins. Simply familiarise yourself with the breakout rooms and move between these at your leisure. Please be aware that there may be lectures being undertaken and should you wish to attend one of these you are advised to ensure you arrive early and be seated for everyone's comfort and safety.

There are 4 main breakout rooms:

1. Lecture Room
2. Master-class Room
3. Debate Room
4. Resuscitation Room

Refreshments will be available throughout the day in the 1982 lounge, feel free to help yourselves. Drinks can be taken with you into one of the breakout rooms, however please arrive in good time and be seated 5 minutes prior to the session beginning.

Please note the breakout rooms will not be open during the main presentations and during lunch.

We hope you enjoy the event.....

## EVENT PROGRAMME

TIME	CONTENT	ROOM
08:15 - 09:15	<b>Arrival, registration and coffee</b>	The Holte Suite
09:15 - 09:40	<b>Welcome and Introduction</b> Dr Anthony C. Marsh SBStJ DSci (Hon) MBA MSc FASI Chief Executive Officer West Midlands Ambulance Service NHS Foundation Trust Chairman – Association of Ambulance Chief Executives	The Holte Suite
09:40 - 10:10	<b>"From Wooden Wheels and Ginger Beer: Understanding the Duty of Care"</b> Mr Jonathan Bracken – Health Care Professions Council Chief Legal Counsel	The Holte Suite
10:10 - 10:30	<b>Morning refreshments</b>	The 1982 Suite
10:30 - 12:30	<b>Breakout sessions</b> - <i>Seminar Lounge</i> - <i>Master-class Room</i> - <i>Debate Room</i> - <i>Resuscitation Room</i>	Refer to breakout programme overleaf
12:30 - 13:45	<b>Lunch</b>	The 1982 Suite
13:45 - 15:15	<b>Breakout sessions</b> - <i>Seminar Lounge</i> - <i>Master-class Room</i> - <i>Debate Room</i> - <i>Resuscitation Room</i>	Refer to breakout programme overleaf
15:15 - 15:35	<b>Afternoon refreshments</b>	The Holte Suite
15:35 - 16:00	<b>The Press as the Patient Advocate</b> Michele Paduano – BBC Midlands Today's Health Correspondent	The Holte Suite
16:00 - 16:15	<b>Closing address &amp; Prize Draw</b> Sir Graham Meldrum OBE, OStJ Chairman West Midlands Ambulance Service NHS Foundation Trust	The Holte Suite

Time	Breakout Rooms				Notes
	Seminar Lounge	Master class & Workshop	Debate Room	Resuscitation Room	
Breakout Session 1 10:30 - 11:00  (Debate times as listed)	<b>How can collaborative working improve pre-hospital stroke care?</b>	<b>Managing Obstetric Emergencies</b> <b>Session 1 – Normal Delivery and Breech Birth</b>	10:30 - 11:15  “If it’s not written down it didn’t happen - how true is that statement?”	<b>Traumatic Cardiac Arrest</b>	
Breakout Session 2 11:15 - 11:45  (Debate times as listed)	<b>What’s Informatics got to do with Patient safety...?</b>	<b>Managing Obstetric Emergencies</b> <b>Session 2 – Shoulder Dystocia</b>	11:45 – 12:30	<b>Bariatric Cardiac Arrest</b>	
Breakout Session 3 12:00 - 12:30  (Debate times as listed)	<b>Safety netting during pre-hospital sedation</b>	<b>Neonatal Emergencies</b>	<b>Section 136 on the frontline</b>	<b>Maternal Cardiac Arrest</b>	
Breakout Session 4 13:45 - 14:30	<b>Extrication Bariatric Patients</b>	<b>Intraosseous Access: EZ-IO Master class</b>	<b>Is it a failure of duty of care or manslaughter?</b>	<b>Therapeutic Hypothermia during Cardiac Arrest: Practical use of Rhinochill</b>	
Breakout Session 5 14:45 - 15:15	<b>Emergency Care Handover (ECHO study)</b>	<b>Airway Management Masterclass</b>	<b>Non conveyance – risk v the benefit?</b>	<b>Paediatric Cardiac Arrest</b>	



## SEMINAR LOUNGE IN THE SKY LOUNGE

### WHAT'S ON IN THE SEMINAR LOUNGE?

#### Morning programmed events

10:30 - 11:00	<b>How can collaborative working improve pre-hospital stroke care?</b> Dr James Sheppard – University of Birmingham
11:15 - 11:45	<b>What's Informatics got to do with Patient Safety...?</b> David Davies - Clinical Informatics Advisor, NHS England
12:00 - 12:30	<b>Safety netting during pre-hospital sedation</b> Andy Thurgood – Immediate Care Practitioner, MARS Basics & WM CARE Team
<i>If you wish to attend these sessions please be seated 5 minutes prior to commencement</i>	

#### Afternoon programmed events

13:45 - 14:30	<b>Extrication Bariatric Patients</b> Graham Forman – Ergonomist, Scottish Ambulance Service
14:45 - 15:15	<b>Emergency Care Handover (ECHO) study</b> Dr Mark Sujjan – Associate Professor Warwick Medical School
<i>If you wish to attend these sessions please be seated 5 minutes prior to commencement</i>	

## MASTER CLASS & WORKSHOP ROOM IN THE DIRECTORS SUITE

### WHAT'S ON IN THE MASTER CLASS & WORKSHOP ROOM?

#### Morning programmed events

10:30 - 11:00	<b>Managing Obstetric Emergencies Session 1 – Normal Delivery and Breech Birth</b> Dr Roger Neuberg, Miriam Abdullah, Linda Birnie – Advanced Life Support in Obstetrics Group
11:15 - 11:45	<b>Managing Obstetric Emergencies Session 2 – Shoulder Dystocia</b> Dr Roger Neuberg, Miriam Abdullah, Linda Birnie – Advanced Life Support in Obstetrics Group
12:00 - 12:30	<b>Neonatal Emergencies</b> Jackie Harrison – Nurse Consultant, Neonatal Transfer Service, Birmingham Children's Hospital NHS Foundation Trust
<i>If you wish to attend these sessions please be seated 5 minutes prior to commencement</i>	

#### Afternoon programmed events

13:45 - 14:30	<b>Intraosseous Access: EZ-IO Master class</b> Vidacare
14:45 - 15:15	<b>Airway Management Master class</b> Dr Nick Crombie – Consultant Anaesthetist, University Hospital Birmingham, Midlands Air Ambulance Clinical Lead, West Midlands Ambulance Service MERIT Team
<i>If you wish to attend these sessions please be seated 5 minutes prior to commencement</i>	

## DEBATE ROOM IN THE 1874 SUITE

### WHAT'S ON IN THE DEBATE ROOM?

#### Morning programmed events

10:30 - 11:15	<b>"If it's not written down it didn't happen - how true is that statement?"</b> Mr Jonathan Bracken - Health Care Professions Council, Chief Legal Counsel
11:45 - 12:30	<b>Section 136 on the frontline– Mental Health / Duty of Care</b> Chief Inspector Sean Russell – West Midlands Police, Inspector Mike Brown – West Midlands Police, Richard Clarke – Lead Nurse, Olceaster Unit, Rob Cole – Mental Health Lead, West Midlands Ambulance Service

*If you wish to attend these sessions please be seated 5 minutes prior to commencement*

#### Afternoon programmed events

13:45 - 14:30	<b>Is it a failure of duty of care or manslaughter?</b> Chief Inspector Sean Russell – West Midlands Police, Rob Cole – Mental Health Lead, West Midlands Ambulance Service, Legal Experts Duncan Astill & Katrina Mc Crory - Mills and Reeves LLP
14:45 - 15:15	<b>Non conveyance – risk v the benefit?</b> Dr Jonathan Leach

*If you wish to attend these sessions please be seated 5 minutes prior to commencement*

## RESUSCITATION ROOM IN THE HOLTE SUITE

### WHAT'S ON IN RESUSCITATION ROOM?

#### Morning programmed events

10:30 - 11:00	<b>Traumatic Cardiac Arrest</b> Dr Nick Crombie - Consultant Anaesthetist, University Hospital Birmingham, Midlands Air Ambulance Clinical Lead, West Midlands Ambulance Service MERIT Team
11:15 - 11:45	<b>Bariatric Cardiac Arrest</b> Dr Abigail Hine – Registrar Anaesthetist, Heart of England NHS Foundation Trust, Society for Obesity and Bariatric Anaesthesia
12:00 - 12:30	<b>Maternal Cardiac Arrest</b> Dr James Geoghegan- Consultant Anaesthetist, University Hospital Birmingham, Managing Obstetric Emergencies and Trauma (MOET) Instructor

*If you wish to attend these sessions please be seated 5 minutes prior to commencement*

#### Afternoon programmed events

13:45 - 14:30	<b>Therapeutic Hypothermia During Cardiac Arrest: Practical Use of Rhinocill</b> Mark Glencorse – Benechill International
14:45 - 15:15	<b>Paediatric Cardiac Arrest</b> Andy Thurgood - Immediate Care Practitioner, MARS Basics & WM CARE Team

*If you wish to attend these sessions please be seated 5 minutes prior to commencement*

## Meetings (members only please)

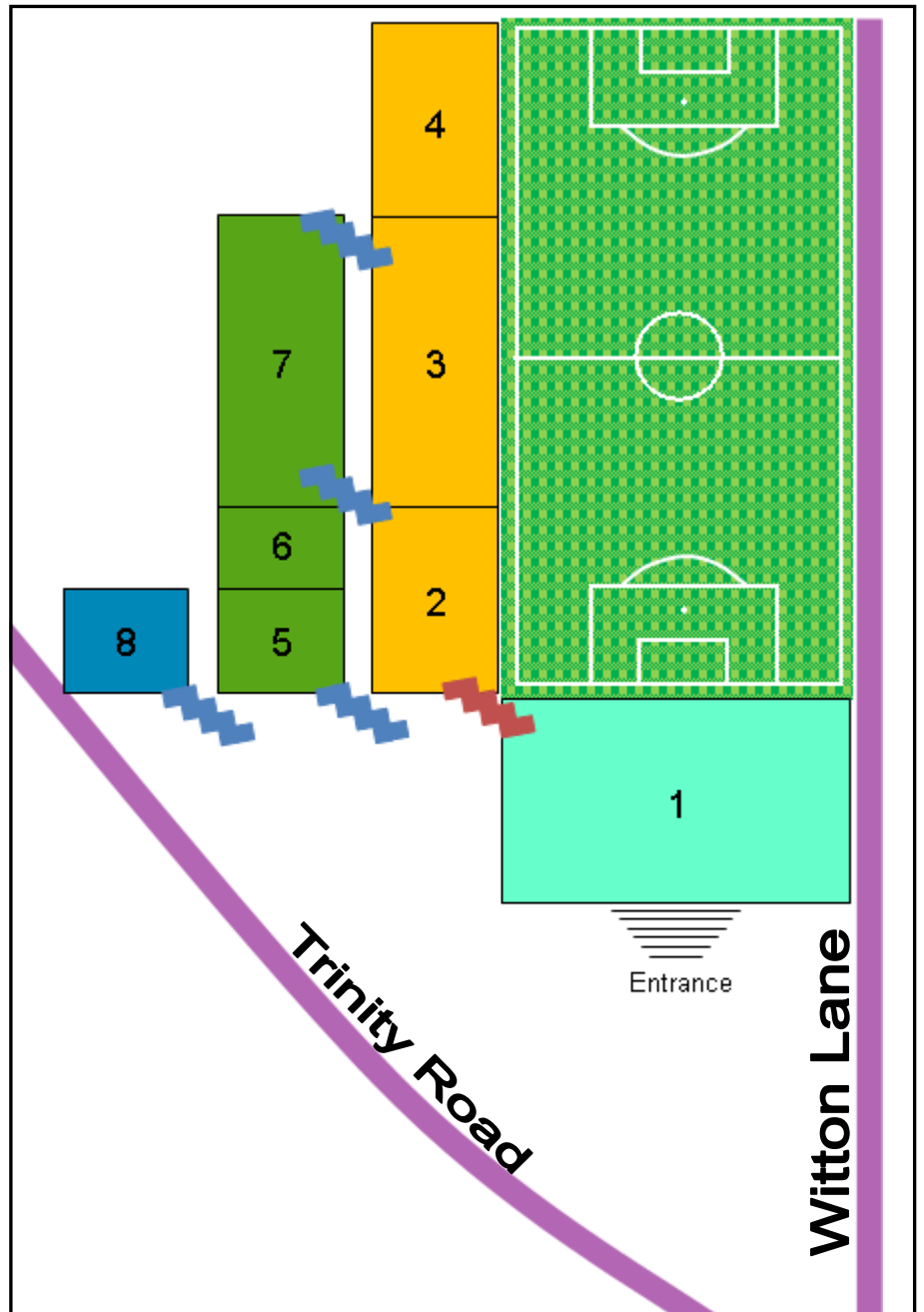
10:15	National Ambulance Safety Group (Tea & Coffee provided in the meeting room) Directors Box 23
13:00	National Ambulance IP&C Group (Lunch provided in the meeting room) Directors Box 25
13:00	Quality Governance and Risk Directors Group (Lunch provided in the meeting room) Directors Box 22

## VENUE MAP

**Key**

- Ground Floor
- 1<sup>st</sup> Floor
- 2<sup>nd</sup> Floor
- 3<sup>rd</sup> Floor
- External Stairs
- Internal Stairs

1. The Holte Suite
2. McGregors
3. Trinity Suite
4. 82 Lounge
5. Directors Suite
6. Directors Boxes  
22, 23, 25
7. 1874 Suite
8. Sky Lounge



Ensure that on your return to The Holte Suite at 15:15 you add your name badges to the prize draw for your chance to win one of our kindly donated prizes such as family days out, hotel stays or £100 M&S vouchers

